



PSA Newsletter June 2024

Welcome to our June Newsletter.



PSA Board Appointments

Ms. Jillian van Turnhout has been appointed by the Minister for Justice as the new Chairperson of the Board of the Private Security Authority. Ms. van Turnhout has been a member of the PSA Board since March 2022.

The Minister has also reappointed Mr. Brian Nolan to the Board and appointed two new members, Ms. Patricia McMahon and Mr. Aiden Harper. The PSA Board Members are;

Jillian van Turnhout Chairperson

Una Doyle Representative of the Minister for Justice

Brian Nolan Representative of Private Security Employees

Ed Kenny Representative of Private Security Employees

Aiden Harper Representative of Private Security Employers

Mark Griffin Representative of Private Security Employers

David McGuinness PSA Staff Representative

A/Commissioner Paula Hilman Representative of An Garda Síochána

Aideen Neylon Legal Representative

Joanne Morrissey Representative of the Minister for Education and Skills

Patricia McMahon Discretionary Non Defined Appointee

Information for Key Holders

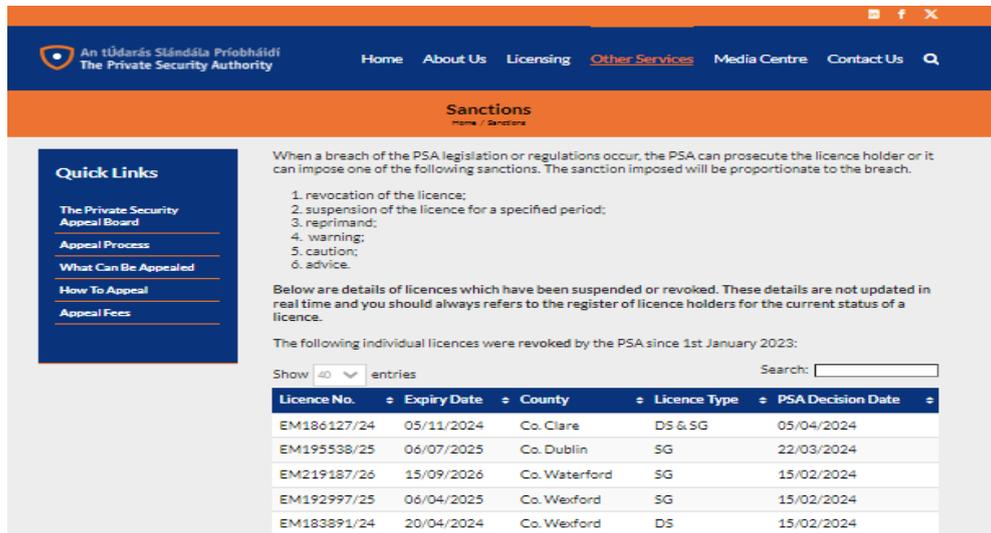
Key holding can involve many licensed sectors such as Alarm Installers, Monitoring Centres and Security Guarding. Following a meeting with the Chief Fire Officers Association, we have been asked to bring the following to the attention of licensed contractors:

- When a customer is choosing a key holder for their home or premises, the contractor should stress the importance of the availability of the key holders 24/7;
- The more key holders available the better but 3 would be a preferred number;
- Arrangements should be in place to regularly review the contact details of key holders to ensure they are up to date;
- Ensure the customer knows and recognises the phone number of the monitoring centre to help avoid "unknown number" occurrence and the rejection of or refusal to answer the call;
- A security company who is a key holder should ensure there are clear protocols in place with their customer when dealing with emergency activations to help avoid false alarms which involve the deployment of the emergency services and could result in a significant cost to the customer.



Enforcement Update

We now publish details of all revoked and suspended licences on our website in real time. You can find details on all Contractor and Employee suspensions and revocations since 1st January 2024 [here](#).



The screenshot shows the website's navigation menu with links for Home, About Us, Licensing, Other Services, Media Centre, and Contact Us. The main heading is "Sanctions". A "Quick Links" sidebar includes: The Private Security Appeal Board, Appeal Process, What Can Be Appealed, How To Appeal, and Appeal Fees. The main content explains that the PSA can prosecute licence holders for breaches and lists six types of sanctions: 1. revocation of the licence; 2. suspension of the licence for a specified period; 3. reprimand; 4. warning; 5. caution; 6. advice. It notes that details are not updated in real time and refers to the register of licence holders. A table lists individual licences revoked since 1st January 2023:

Licence No.	Expiry Date	County	Licence Type	PSA Decision Date
EM186127/24	05/11/2024	Co. Clare	DS & SG	05/04/2024
EM195538/25	06/07/2025	Co. Dublin	SG	22/03/2024
EM219187/26	15/09/2026	Co. Waterford	SG	15/02/2024
EM192997/25	06/04/2025	Co. Wexford	SG	15/02/2024
EM183891/24	20/04/2024	Co. Wexford	DS	15/02/2024

Video Doorbells

The PSA has decided that video doorbells and similar type products which monitor and record images for security purposes fall within the scope of CCTV licensing. The installation, servicing, maintenance and repair of such products is a licensable activity. All organisations providing these services must hold a PSA Contractor licence in the CCTV sector.

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On X <https://x.com/ThePSAIreland>



An tÚdarás Slándála Príobháidí

The Private Security Authority

Davis Street Tipperary Town

Co. Tipperary

E34 PY91